



MITEL

## Mobility Solutions

### Freedom to work—anytime, anywhere, on any device

With today's diverse workforce, communications solutions must conform to the needs of individuals and organizations, not the other way around. Whether desk workers, on-premises mobile workers, teleworkers, or fully-mobile workers, users demand the same feature-rich communications experience they have in the office, no matter where they are or what device they are using.

#### Set yourself free

Mitel® Mobility Solutions are a continuum of Mitel's Freedom Architecture, leveraging the same single software stream to deliver a consistent user experience wherever business happens. This approach gives you the freedom to choose the device or devices, the network type, and the environment—dedicated or virtualized—to support individual communication preferences and requirements without compromise or added complexity.

Mitel Mobility Solutions move with you from moment to moment to ensure that you're always in touch, regardless of your location, and give you:

- Freedom of an "in-office" communications experience from anywhere
- Freedom to use almost any mobile device you choose
- Freedom of a single identity, with one phone number, voice mailbox, and extension





### Break free with Mitel

Mitel's Freedom Architecture makes it easy to deliver tailored communications solutions to meet the individual needs of your end users:

#### Freedom for On-Premises Mobile Workers

Break free with one phone number that follows you wherever you need to be, along with the same features and functionality of your desk phone and desktop on your mobile device, so you can stay connected and be more productive, regardless of your location.

#### Freedom for Teleworkers

Feel free to work at home or from any remote location with the same functionality and features you have at the office.

#### Freedom for Mobile Workers

Break free with the ability to choose the mobile device that works best for you, with a single phone number and voice mailbox, and the freedom of having your availability updated automatically so customers and colleagues always know when, where, and how best to reach you.

### Flexibility + Simplicity = Freedom

That's the formula for Mitel's Freedom Architecture. Combining our powerful call control solution with a rich suite of flexible options gives organizations the freedom to implement flexible, tailored communications solutions—without complexity.

The heart of Mitel's Freedom Architecture is the Mitel Communications Director (MCD), a single software stream that underpins a diverse spectrum of communications capabilities and configurations. MCD call control software allows you to operate your communications system with flexibility, ease, and reliability on your choice of platform such as the family of Mitel 3300 Controllers, industry standard servers from Oracle®, HP®, IBM®, and Dell®, or on the VMware® vSphere™ 4 virtualization platform.

MCD's embedded Dynamic Extension solution provides users with the ultimate in cost-effective, "no compromise" mobility by letting you select up to eight devices, regardless of make, to act as your business phone, so all of your phone numbers collapse into one, giving you a single identity through your business extension.

### Freedom to choose

The power to build solutions to the precise needs of your end users: that's freedom. Feel free to add any of these applications to build your own freedom architecture with Mitel:

#### Mitel Unified Communicator® (UC) Advanced

UC Advanced provides a single access point for all business communication and collaboration needs, along with real-time access to everyone in the organization—on or off the premises. UC Advanced Web and Mobile Portals allow easy viewing of corporate contacts and presence information; call history details; voice mail message details; and downloading and playing voice mail messages—from virtually any smartphone. With UC Advanced Mobile, mobile users benefit from the same advanced unified communications capabilities with the added benefit of location-based presence—on BlackBerry®, Android™, and iPhone® (available in July 2011) devices.

**Mitel Applications Suite (MAS)**

MAS brings together a full complement of business-critical software applications on a single server to give organizations freedom of choice in deploying their unified communications solutions. This scalable solution—including Mitel NuPoint Unified Messaging™ (UM), Mitel Speech Auto-Attendant, Mitel Unified Communicator (UC) Mobile, Mitel Audio and Web Conferencing (AWC), Mitel Customer Service Manager (CSM), Mitel Business Dashboard, and Mitel Teleworker Solution—enables IT departments to deploy applications based on individual user needs, with a simple, single point of access through the UC Advanced client for a consistent user experience. Integration with Mitel Border Gateway (MBG) provides secure connectivity between LAN and public Internet, allowing Mitel call control to work seamlessly behind company firewalls.

**Mitel Mobility for BlackBerry Mobile Voice System (BlackBerry MVS)**

Mitel Mobility for BlackBerry MVS changes the game in voice communications by enabling access to Mitel’s advanced business communications applications directly from your BlackBerry smartphone. The Mitel solution not only simplifies the call experience, it also enables IT managers to consolidate and simplify datacenter management since you can host both your Mitel and BlackBerry MVS environments on the VMware vSphere 4 virtualization platform.

With the combination of Mitel Communications Director and BlackBerry MVS, your BlackBerry smartphones become

extensions of your PBX, providing a single interface to all your users’ business communications needs and securely maintaining a single identity for both inbound and outbound dialing. Your customers always know where users can be reached and your organization can present them with a single corporate identity throughout the calling experience. And because the solution leverages the hardened security of the BlackBerry Enterprise Server, users are validated against a single set of centrally stored credentials, simplifying and protecting the maintenance of sensitive data.

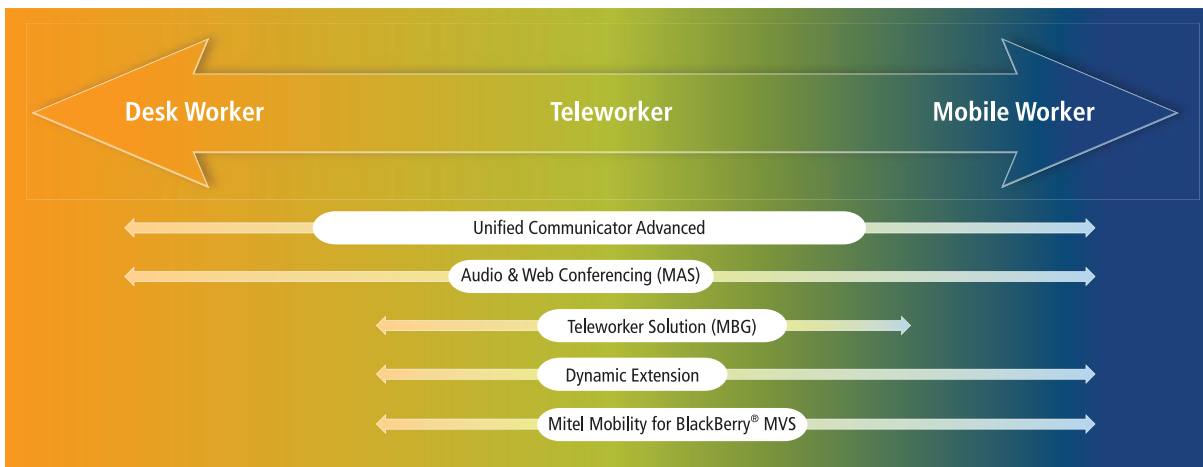
**Mitel Mobile\***

Unify your office and wireless communications services with Mitel Mobile Wireless Voice and Data Services from Mitel NetSolutions®. Mitel Mobile is the latest addition to a robust family of business focused Mitel NetSolutions offerings to meet all your communications needs:

- Enhanced local services
- Long distance services
- Complex data networks
- Internet connectivity
- Complete managed services

Business customers receive coverage and benefits associated with the Mitel Mobile nationwide 3G wireless network, the latest device options, enterprise-wide bundling with wireline SIP Trunk access, and employee wireless minutes shared across your organization.

\*Only available in the United States





## **Electronic Communication Services**

**1-800-837-5790**

**[www.ecsinc.us.com](http://www.ecsinc.us.com)**



THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design) is a registered trademark of Mitel Networks Corporation. All other products and services are the registered trademarks of their respective holders.

© Copyright 2011, Mitel Networks Corporation. All Rights Reserved.

GD 1381\_8351 PN 51009986RC-EN